



For Servers (SE) – Installation notes

- Software** - the website page where the user guides and software can be obtained.
<http://www.datasafehaven.co.uk/id36.html>
Check that the server specification complies with the Minimum installation requirements for the SE Client.
Firewall Management point - TCP ports 443 and 8443 need to be open.
Plug-ins – You will need to download the plug-in installer for optional plug-ins such as Exchange, SQL and Single Mailbox Recovery (email notification and System State are included with the SE software and are non-chargeable items).
- User name** – Ensure that the name clearly identifies the customer and server.
- Encryption key** - The encryption key that required is vital. If forgotten, data will be unrecoverable. **Ensure that a record of this is kept securely** (NB – the same password and encryption key can be used for multiple servers). You will be prompted to enter a 'reminder' during installation.
- Limit required** – After data backup selection, click on the 'SIZE' button to calculate limit required (NB - excludes plug-in data). **Before the 1st backup takes place**, contact us support@datasafehaven.co.uk or 020 8871 4070 to set the appropriate limit (the default limit is only 500MB).
- Tools for the initial backup** – 'Connection' button/'Performance and Limits' tab
Backup size restriction – This limits the amount of data transferred in each backup. Useful where there is a poor internet connection and there are problems with transferring large backups
Backup cycle - A facility to limit the size of the backup and then perform another backup as soon as the previous one is complete.
- Snapshot to disk** –For backing up large amounts of data (contact Data Safehaven before use)
After backup selection, select 'Snapshot' from the 'Tools' menu and click on 'Backup'. Enable the checkbox next to 'The next backup must be a snapshot backup'. 'Send Snapshot to disk' is selected by default. Specify location. ('Update index from Storage platform before Snapshot' is only relevant where previous backups have been made to the Storage platform.)

Initiate a backup. The backup account is automatically disabled after a Snapshot backup to ensure that the data can be moved to the Storage Platform before the next backup is initiated. On receipt of the Snapshot disk, the Snapshot data is moved to the Storage Platform and the account is re-enabled for scheduled and manual backups.
- WebAccess** - access backed up data through a browser on a remote PC through [WebAccess](#) page on website. Enter Group name **datasafehaven**, user name, password and encryption key.

Please also note the following: -

- If you choose an automatic backup time between 19:00hrs (the default) and 06:00hrs, the automatic backup will happen at the specified time, but the transfer of data will occur at a random time between the time chosen and 06:00hrs.

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